

## LIMITED TWO YEAR WARRANTY

At G&G Professional Painting, our commitment has always been to provide Assurance ensuring our clients a hassle-free and seamless property enhancement experience. Our limited Two-year warranty serves as a reassurance for your peace of mind as G&G Professional Painting revives your living spaces.

To initiate a valid warranty claim, you will be required to:

- Fulfill the complete contract payment.
- Keep a duplicate of the original contract.
- Retain evidence of full payment, such as a copy of your check or any other payment confirmation.
- Cover the expenses for all materials utilized for repair purposes.
- Allow G&G Professional Painting access to your property for inspection and warranty-related tasks or repairs.

Please take note:

- This warranty grants you specific legal rights. Some regions may not permit restrictions on the duration of implied warranties, hence the above restriction might not apply to you. Additionally, certain areas may not allow exclusion or limitation of incidental or consequential damages, therefore, these limitations or exclusions might not be applicable to you.
- This limited warranty constitutes the sole express warranty provided by G&G Professional Painting and supersedes all other warranties, whether express or implied. It solely covers the services rendered by G&G Professional Painting to the original purchaser as named on the contract front. Under no circumstances shall G&G Professional Painting be liable for incidental or consequential damages, or damages exceeding the original contract price. This warranty cannot be modified or extended for any purpose unless in writing, as documented by all parties to this contract.

Subject to the stipulations outlined below, for a duration of Two years from the completion date of the work specified in your contract.

## Warranty Limitations and Exclusions – PAINT WORK

This Two-year warranty does not cover:

- Any work for which G&G Professional Painting did not supply the paint or other materials.
- Any work not executed by G&G Professional Painting.
- Surfaces with varnish.
- Surfaces constructed of or containing galvanized metal.
- The cost of paint necessary for repairs.
- Repairs to horizontal surfaces or any surface prone to moisture accumulation due to its design, including but not limited to decks, railings, stairs, porches, roofs, and wooden gutters.
- Exact paint matching, as environmental conditions can alter the color and finish of paints over time.
- Repairs necessitated by paint defects regardless of whether supplied by G&G Professional Painting or the customer.
- Bleeding caused by knots, rust, or cedar.
- Cracks in drywall, plaster, or wood.
- Peeling, blistering, or chipping due to mill-glazing from smooth cedar, regular wear and tear, abnormal use, misuse, pre-existing layers of paint, structural defects, settling, movement, substrate moisture content, abrasion, mechanical damage, abrasive cleaning, abuse, exposure to chemicals or cleaning agents, or contact with harmful solids, liquids, or gases.
- Damages or defects resulting from fire, explosion, flood, acts of nature, extreme weather conditions, misuse, alterations, abuse, vandalism, negligence, or any other similar causes beyond G&G Professional Painting's control.
- Repairs covered by this limited warranty will be conducted only on the specific areas affected by peeling, blistering, or chipping, and limited to the surface preparation level specified in the preparation section of the contract.

## **Manufacturer's Warranties**

G&G Professional Painting transfers (to the extent they are transferable) all manufacturers' and suppliers' warranties on goods and materials to the Owner. If a product supplied by G&G Professional Painting is deemed defective, G&G Professional Painting will make reasonable efforts to contact the supplier or manufacturer to secure a free or discounted replacement. Subsequently, G&G Professional Painting will reinstall the product within a reasonable timeframe at no additional charge to the Owner for the installation labor.

G&G Professional Painting does not manufacture any products. It warrants only its services and workmanship, and does not provide any warranty or guarantee on the paint products themselves. G&G Professional Painting is not responsible for any defects in products, including those not detectable upon reasonable inspection. The Owner's sole remedy for defective products lies with the third-party vendors and their warranties, if available. This limitation holds even if G&G Professional Painting has provided the Owner with the paint, product brochures, literature, or samples. G&G Professional Painting is not liable for dangerous products, design defects, or inadequate warnings. However, G&G Professional Painting will assist in pursuing any claims related to defects in these products.

## **Customer Satisfaction Guaranteed**

At G&G Professional Painting, your satisfaction is our top priority. We are committed to delivering the highest quality of service and craftsmanship. If for any reason you are not completely satisfied with our work, please let us know. We will promptly address your concerns and make every effort to ensure you are happy with the final result.

We guarantee:

- Professional and courteous service from our skilled team.
- Attention to detail and dedication to excellence in every project.
- Timely completion of work, respecting your schedule and property.
- Clear communication throughout the project to ensure your expectations are met.

If you are not fully satisfied with our services, we will work with you to make it right. Your happiness with our work is our success. Thank you for choosing G&G Professional Painting!